



A/V Support For Alaska!
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The Anchorage Convention Centers provide world class facilities and now has world class IT services. The Dena'ina Center has miles of fiber optic cable linking all of its floors to deliver some of the fastest internet available. Few convention centers can boast of speeds of 100 Mbps and technical services available throughout the facility, Imig, and partner providers. Recently, we provided a client with over 30 Mbps of dedicated internet services including a secure link directly between the Dena'ina and Egan centers. We are proud to present a description of these services and some frequently asked questions that will help you choose the best service for your event.

Speed	Dedicated	Static IP available	Price/day*	Suggested uses
Free WiFi	No	No	Free	email, smartphone
1 Mbps **	No	No	\$65	email reference, shared with WiFi network
2 Mbps	Yes	Yes	\$195	registration desks, live internet presentations, Prezi, logmein, gotomeeting
5 Mbps	Yes	Yes	\$295	HD videoconferencing, exhibitor interactive displays, webcasting
10 Mbps	Yes	Yes	\$495	trunk lines, group interactivity, presentation management, VLAN
20 Mbps	Yes	Yes	\$990	trunk lines, group interactivity, presentation management, VLAN
50+ Mbps	Yes	Yes	Call for quote	trunk lines, group interactivity, presentation management, VLAN

*a one time \$65 connection fee is required for each internet and phone line

**VLAN is not available on shared network

World Class IT Services FAQ

1. How much bandwidth would you be able to dedicate to our event (in Mbps)? *If your event needs high speed internet we can provide a bandwidth of 100 Mbps.*
2. Who is your current ISP? *We use several local fast response internet service providers depending on your speed and service requirements.*
3. Are there public IPs available? *Yes, we provide public IP addresses on our dedicated internet service. The IP addresses can be assigned through DHCP or using a static IP address if requested.*
4. Will the 1 mbps shared connection be adequate for my registration desk? *The potential 1 mbps connection is shared in common with the entire building including the WiFi network. The service does provide a more stable connection than the WiFi network, however, we strongly suggest using the dedicated high speed connection for critical use areas. VLAN is not available on 1 mbps shared network.*
5. Do you have WiFi in the building? *Free WiFi is available throughout the Dena'ina center in the lobby and common areas that offers a possible bandwidth of 1 mbps. The Egan center offers WiFi in the lobby. This is a great complimentary service for guests to check their emails and FaceBook on their smartphones. We can work out a custom high speed internet solution for your specific event.*
6. Do you have a password or splash page for the WiFi network? *The network name is Dena'ina or Egan and does not require a password or login credentials.*
7. Roughly, what is the maximum number of laptops that can be supported on WiFi during an event? *Theoretically, we can have over 250 devices on our free WiFi network, however, speed is subject to the number of people on the network. For workgroup WiFi connections we suggest a high speed dedicated network.*
8. Do you have ethernet wall jacks throughout your event space? *Whether in a floor pocket or wall jack, ethernet jacks are within 30 feet throughout the entire building. Patching and networking is managed by Imig AV. If you would like to use our incredibly connected building patch network, contact Imig AV for consultation and services.*
9. Are you able to network a printer with our laptops? *Absolutely. Please provide us with the requirements of your work, and we will find a solution.*

Any more questions? Please send them to information@imigav.alaska.com.

Anchorage Convention Centers

Exhibitor Business and Internet Services Order Form



Imig Audio Video would like to welcome you to Alaska's premium meeting and event facilities. As the Anchorage Convention Centers preferred Audio Visual provider, we offer a list of services to enhance your exhibit.

Event Name: _____

Event Date: _____ Booth No: _____

Company Name: _____

Contact: _____

Email Address: _____ Phone: _____

Address: _____

City/State/Zip: _____

Email your order to information@imigav.alaska.com or fax to 907.279.0219.

Service	Cost	Suggested Uses	Per Day*	Total
Analog Telephone Line	\$30		\$30 X _____	
1 Mbps	\$65	email reference, shared with Wi-Fi network	\$65 X _____	
2 Mbps	\$195	live internet presentations, Prezi, logmein, webcasting, registration desk	\$195 X _____	
5 Mbps	\$295	HD videoconferencing, exhibitor interactive displays, HD webcasting, VLAN	\$295 X _____	
10+ Mbps	Call for Quote	trunk lines, group interactivity, presentation management, VLAN	\$495 X _____	

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Credit Card/Type/Number (MC, Visa only): _____

Name on Card: _____

Exp Date: _____ CSV: _____

Billing Address: _____